City of Harrisburg/County of Dauphin
Homeless Services Reference Manual

Revised: August 2015

A Publication Of The

Capital Area Coalition on Homelessness

...to educate and mobilize our community and coordinate services to prevent and reduce homelessness in the Capital Region.
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1. Where To Go For Meals

This directory was compiled by the Service Delivery Committee of CACH. All attempts have been made to ensure the listings are as complete and accurate as possible. If errors are found, or information becomes obsolete, please notify Deborah Ritchey, Project Manager at the Capital Area Coalition on Homelessness, 717/255-6587 or dritchey@hra-harrisburgpa.org
Homeless Definitions and Eligibility

HUD Definitions of Homelessness (For Eligibility To US-HUD Funded Homeless Programs And Housing)

Category 1 – Literally Homeless
Individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:

(i) Has a primary nighttime residence that is a public or private place not meant for human habitation;
(ii) Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state and local government programs); or
(iii) Is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution

Category 2 – Imminent Risk of Homeless
Individual or family who will imminently lose their primary nighttime residence, provided that:

(i) Residence will be lost within 14 days of the date of application for homeless assistance;
(ii) No subsequent residence has been identified; and
(iii) The individual or family lacks the resources or support networks needed to obtain other permanent housing

Further Definition for “At Risk” of homelessness:
1. At Risk Individuals and Families
An individual or family who:

(i) Has an annual income below 30% of median family income for the area; AND
(ii) Does not have sufficient resources or support networks immediately available to prevent them from moving to an emergency shelter or another place defined in Category 1 of the “homeless” definition; AND
(iii) Meets one of the following conditions:
   (A) Has moved because of economic reasons 2 or more times during the 60 days immediately preceding the application for assistance; OR
   (B) Is living in the home of another because of economic hardship; OR
(C) Has been notified that their right to occupy their current housing or living situation will be terminated within 21 days after the date of application for assistance; OR

(D) Lives in a hotel or motel and the cost is not paid for by charitable organizations or by Federal, State, or local government programs for low-income individuals; OR

(E) Lives in an SRO or efficiency apartment unit in which there reside more than 2 persons or lives in a larger housing unit in which there reside more than one and a half persons per room; OR

(F) Is exiting a publicly funded institution or system of care; OR

(G) Otherwise lives in housing that has characteristics associated with instability and an increased risk of homelessness, as identified in the recipient’s approved Con Plan.

2. At Risk Unaccompanied Children and Youth

A child or youth who does not qualify as homeless under the homeless definition, but qualifies as homeless under another Federal statute.

3. At risk Families with Children and Youth

An unaccompanied youth who does not qualify as homeless under the homeless definition, but qualifies as homeless under section 725(2) of the McKinney-Vento Homeless Assistance Act, and the parent(s) or guardian(s) or that child or youth if living with him or her.

**Category 3 – Homeless Under Other Federal Statutes**

Unaccompanied youth under 25 years of age, or families with children and youth, who do not otherwise qualify as homeless under this definition, but who:

(i) Are defined as homeless under the other listed federal statutes;

(ii) Have not had a lease, ownership interest, or occupancy agreement in permanent housing during the 60 days prior to the homeless assistance application;

(iii) Have experienced persistent instability as measured by two moves or more during in the preceding 60 days; and (iv) Can be expected to continue in such status for an extended period of time due to special needs or barriers

**Category 4 – Fleeing/Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, or Stalking**

Individuals and families who are fleeing, or are attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or a family member. (Modified by adoption of VAWA scope and definition of victims)

(https://www.hudexchange.info/resources/documents/HomelessDefinition_RecordkeepingRequirementsandCriteria.pdf)
**HUD Funded Homeless Housing Programs and Services**

**Emergency Shelter**
Individuals and Families defined as Homeless under the following categories are eligible for assistance in ES projects:

- Category 1 – Literally Homeless
- Category 2 – Imminent Risk of Homeless
- Category 3 – Homeless Under Other Federal Statutes
- Category 4 – Fleeing/Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, or Stalking

*This pertains to Emergency Shelters of Interfaith Shelter, Shalom House, and the YWCA.*

**Transitional Housing**
Individuals and Families defined as Homeless under the following categories are eligible for assistance in TH projects:

- Category 1 – Literally Homeless
- Category 2 – Imminent Risk of Homeless
- Category 4 – Fleeing/Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, or Stalking

*Delta (Gaudenzia) Transitional Housing, and YWCA’s HUD -Transitional Housing Program and Linda House can serve Category 1, 2, and 4.*

*See below under “Other Funded Housing Programs” for TH serving Category 3 – Homeless Under Other Federal Statutes.*

**Safe Haven**
Individuals defined as Homeless under the following categories are eligible for assistance in SH projects:

- Category 1 – Literally Homeless

SH projects have the following additional NOFA limitations on eligibility within Category 1:

- Must serve individuals only
- Individual must have a severe mental illness
- Individual must be living on the streets and unwilling or unable to participate in supportive services.

*This pertains to CCU’s Susquehanna Safe Harbor Men’s Safe Haven (but not the winter Overnight Program)*
Permanent Housing

A. Permanent Supportive Housing (PSH)

Individuals and families defined as Homeless under the following categories are eligible for assistance in PSH projects:

Category 1 – Literally Homeless

Category 4 – Fleeing/Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, or Stalking

PSH projects have the following additional NOFA limitations on eligibility within Category 1:

- Individuals and Families coming from TH must have originally come from the streets or emergency shelter
- Individuals and Families must also have an individual family member with a disability

Projects that are dedicated chronically homeless projects, including those that were originally funded as Samaritan Bonus Initiative Projects must continue to serve chronically homeless persons exclusively

This pertains to: Brethren Housing Association – Side by Side; Shalom House
SHARP; YWCA PHD Program, YWCA – HUD Veterans Housing; YWCA
Women’s (former) Safe Haven.

Exceptions:

YWCA – Section 8 Moderate Rehabilitation SRO Program does not require a disability.

SHELTER + CARE operated by the Housing Authority of Dauphin County require documented mental health as the disability and have three separate programs including one for category 1 and 4; one dedicated for chronically homeless in category 1 and 4.

B. Rapid Rehousing (RRH)

Individuals defined as Homeless under the following categories are eligible for assistance in RRH projects:

Category 1 – Literally Homeless

Category 4 – Fleeing/Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, or Stalking (where the individual or family also meets the criteria for Category

This pertains to Rapid Rehousing Program by CCU/HELP Office

C. Homeless Prevention (HP)

Individuals and Families defined as Homeless under the following categories are eligible for assistance in HP projects:

Category 2 – Imminent Risk of Homeless
Category 3 – Homeless Under Other Federal Statutes
Category 4 – Fleeing/Attempting to Flee DV

Individuals and Families who are defined as At Risk of Homelessness are eligible for assistance.

HP projects have the following additional limitations on eligibility with homeless and at risk of homeless: Only serve individuals and families that have an annual income below 30% of AMI.

This pertains to Homeless Prevention Program by CCU/HELP

Homeless “Supportive Services Only” (SSOs)
Individuals and Families defined as Homeless under the following categories are eligible for assistance in SSO Projects:

Category 1 – Literally Homeless
Category 2 – Imminent Risk of Homeless
Category 3 – Homeless Under Other Federal Statutes
Category 4 – Fleeing/Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, or Stalking.

This pertains to YW-WORKS and YW-WORKING PARENTS programs

Street Outreach
Individuals defined as Homeless under the following categories are eligible for SO:

Category 1 – Literally Homeless
Category 4 – Fleeing/Attempting to Flee DV (where the individual or family also meets the criteria for Category 1)

SO projects have the following additional limitations on eligibility within Category 1:

- Individuals and families must be living on the streets (or other places not meant for human habitation) and be unwilling or unable to access services in emergency shelter.

There is currently no HUD funded street outreach projects.
(https://www.hudexchange.info/resources/documents/HomelessDefEligibility%20_SHP_SPC_ESG.pdf)

OTHER FUNDED HOUSING PROGRAMS:
Some Transitional Housing Programs can serve homeless defined by other federal programs (Category 3). US Health and Human Services which governs the PA Department of Human Services, Homeless Assistance Programs (HAP) allow funded programs to serve individuals and families who are doubled up without a lease.

This pertains to BHA’s Transitional Housing Program and the YWCA’s Bridge Program.
Housing Providers Directory

Emergency Needs/Shelter Coordination

HELP Ministries
413 S. 19th Street, Harrisburg, PA 17104
Phone: (717) 238-2851
- **HOURS:** Monday-Friday: 9am-11am and 1pm-3pm (Except closed Wednesday afternoon)
- Emergency shelter placement for single women, single women with children, or families to the YWCA, Shalom House, or Interfaith Shelter
- Food, clothing, prescription or travel assistance
- Rental assistance program
- Heating assistance
- Emergency housing placement for single men at the YMCA or available rooming houses

Emergency Shelter Providers

Bethesda Men’s Mission
611 Reily Street, Harrisburg, PA 17102
Phone: (717) 257-4440
- Emergency shelter for transient males
- Recovery residential and spiritual development program.
- Medical clinic (limited and by appointment only)
- Served meals and community soup kitchen
- Mobile food and clothing mission
- Legal clinic

Crisis Intervention Program of the Dauphin County Mental Health/Intellectual Disabilities Program
100 Chestnut Street, Harrisburg, PA.
Phone number (717) 232-7511 or 1-888-596-4447
Fax number is: (717) 780-7074
- Off hours/weekend referral for emergency shelter
- Walk in/call
Interfaith Family Shelter
A Program of Catholic Charities
Phone: (717) 652-8740
- 28-day emergency shelter stay for single or dual parent families or married couples
- 3 meals provided daily
- Goal planning and case management

Shalom House
Phone: (717) 232-3482
- 28-day emergency shelter stay for women and women with children with goal planning and case management
- Food and clothing bank available

YWCA Domestic Violence Shelter
At the YWCA of Greater Harrisburg
1101 Market Street, Harrisburg PA 17103
Phone: (717) 238-7273; (800) 654-1211 Fax: (717) 234-1779
- For women and their children who are immediately homeless because of fleeing an immediate domestic violence situation.
- 30-day homeless shelter stay with Domestic violence counseling and case manager.
- Food and clothing bank available.

YWCA Emergency Shelter
At the YWCA of Greater Harrisburg
1101 Market Street, Harrisburg PA 17103
Phone: (717) 234-7931 Fax: (717) 234-1779
- 28-day emergency shelter stays for women and women with children with housing goals and case management.
- Food and clothing bank available.

Emergency Shelter: Winter Overnight Outreach
The following are clean, safe environments where homeless people can get some sleep away from the foul weather elements, open from December to March

FOR MEN: Susquehanna Harbor Safe Haven Winter Outreach
1805 North 12th Street, Harrisburg, PA 17103
Please call Christian Churches United, 230-9550 for details.

1) Doors open at 8 PM, guests are signed in until 10:00 PM.
2) Guests must exit by 7 a.m. the next day.
3) Coffee, tea, small snack available to single men. Coffee available next morning.
4) No meals, no showers.
5) Volunteers are needed.
6) Capacity: 25
7) **IF OVER CAPACITY:** SHSH will make arrangements by calling Bethesda Mission for overflow. *Bethesda Mission Overflow Program Guidelines:*
   i) Doors will open at 9:30pm and will close at 10pm. Guests coming after 10pm must register as a 10-day guest or they will not be accommodated.
   ii) Once overnight winter shelter guests are signed in, they will be taken to the chapel where they will receive a mat and linens. Guests should be ready to sleep by 10:30pm.
   iii) Lights will be out at 10:30pm and wake up will be at 6:00am.
   iv) Guests are expected to leave the building by 6:30am, no exceptions. Linens must be put back in the cart and mattresses neatly put away.
   v) Breakfast is available each morning at the Salvation Army on Green Street. Bethesda Mission will not provide breakfast.
   vi) Guests who are found to be disrespectful to staff, the building, or other guests of the Mission may be asked to leave and may be banned from the Mission. Final decisions on such matters rest with the Program Director of Bethesda Mission.

**FOR WOMEN AND CHILDREN: YWCA of Greater Harrisburg Winter Outreach**

1101 Market Street, Harrisburg
Please contact Julia Hoskins @ 234-7931 x 3052.

   1) The doors open at 8:30 pm and close at 9:30 pm.
   2) Exit is at 7 am the following morning.
   3) Light refreshments are available.
   4) Capacity is 9 women.
   5) Volunteers are needed.

**Transitional Housing Providers**

**ARC - A Program of the Salvation Army**

3650 Vartan Way, Harrisburg, PA 17110
Phone: (717) 541-0203 Fax: (717) 541-0206

- Six month or more Christian residential recovery and rehabilitation program.
- Transitional housing for program graduates only.
- Eligible: Unaccompanied men or women who are in recovery.

**Bethesda’s Women’s Center**

Phone: (717) 257-4447

- Long term recovery house and program services
- Transitional housing for program graduates only
- Spiritual growth and development
Brethren Housing Association Transitions Program
219 Hummel Street, Harrisburg, PA 17104
Phone: (717) 233-6016  Fax: (717) 233-5489
E-mail: intake@bha-pa.org
- Transitional housing program with case management, life skills, goal planning and trained mentors, and coordinating mentoring program for youth
- Eligible: Single mother and her children, homeless or near homeless

Bridge of Hope
P.O. Box 15212, Harrisburg, PA 17105
Phone: (717) 635-5957
E-mail: bridgeofhope.hbg@gmail.com
- A three-way partnership which links a family with professionally trained Bridge of Hope social service staff and mentoring groups drawn from local church congregations
- Rental assistance moving from rental transitional or rental permanent housing at scattered sites
- Eligible: Single mother and her children

Delta Community, Inc.
Phone: (717) 232-2970  Fax: (717) 232-3458
- Transitional housing at scattered sites with case management, life skills and employment assistance.
- Administers Dauphin County Rental Assistance Program (DCRAP).
- Eligible: Homeless Single Mother or Father with children.

Family Promise of Harrisburg Capital Region
Phone: 717-737-1100  E-mail: fphcrdirector@gmail.com
- Shelter for families (must have a child or be pregnant)
- 60 day program
- Assistance from local congregations where families stay on a rotational basis
- Case management, shelter, and meals provided

Lourdes House
A Program of Catholic Charities
120 Willow Road
Suite C
Harrisburg, PA 17103
Phone: (717) 412-4265
- Transitional housing for expectant mothers.
Promise Place
The Program for Female Offenders
321 South 2nd Street, Steelton, PA 17113
Phone: (717) 985-6440    Fax: (717) 985-9235
- Transitional housing for female ex-offenders released from prison.

Shalom House Veterans Housing
2138 & 2140 7th Street, Harrisburg, PA 17110
Phone: (717) 232-3482
- Up to 24 months of transitional housing with case management and supportive services
- Homeless veteran females and their children

Trinity House
A Program of Bethesda Mission
Phone: (717) 920-9547
- Transitional housing for Bethesda Men’s Mission Recovery Program Graduates.

YWCA Bridge Housing
At the YWCA of Greater Harrisburg
1101 Market Street, Harrisburg PA 17103
Phone: (717) 234-7931    Fax: (717) 234-1779
- 12 to 18 months transitional housing with case management, life skills, and employment supportive services.
- Homeless (State DPW Definition) women and women with children (boys only up to 14 yrs old).

YWCA Transitional Housing
At the YWCA of Greater Harrisburg
1101 Market Street, Harrisburg PA 17103
Phone: (717) 234-7931    Fax: (717) 234-1779
- Up to 24 months of transitional housing with case management, life skills, and employment supportive services.
- Homeless (McKinney-Vento Act Definition) women and women with children (boys only up to 14 years old)

YW-Per Diem Veterans Housing
At the YWCA of Greater Harrisburg
1101 Market Street, Harrisburg PA 17103
Phone: (717) 234-7931    Fax: (717) 234-1779
- Up to 24 months of transitional housing with case management, life skills, and employment supportive services.
- Homeless veteran males
- Based at the YMCA dormitory rooms in downtown Harrisburg
**Permanent Housing Providers**

**Brethren Housing Association Side-By-Side Program**
219 Hummel Street, Harrisburg, PA 17104
Phone: (717) 233-6016  Fax: (717) 233-5489
E-mail: intake@bha-pa.org
- Permanent housing through leased apartments at scattered sites
- Goal planning and case management
- Eligible: Unaccompanied or accompanied homeless person with a verifiable long term disability

**Robert Jackson Veterans Center**
Phone 717/319-1991
- Project VALOR currently has two locations, one for men, Men of VALOR, located at 316 Carlisle Street, Harrisburg, PA and Women of VALOR, located at 1735 State Street, Harrisburg, PA
- Permanent Housing

**SHARP PROGRAM (SHALOM HOUSE AFTER-Care Rental Assistance Program)**
A Program of Shalom House
9 South 15th Street, Harrisburg, PA 17104
Phone: (717) 232-3482
- Housing through rental assistance.
- Goal planning, life skills, case management.
- Eligible: Homeless single women with an official determination of disability.

**Shelter Plus Care**
Of the Dauphin County Housing Authority
501 Mohn Street, Steelton, PA 17113-7598
Phone: (717) 939-9301
- Permanent housing through scattered site rental assistance
- Supportive services and case management
- Eligible: Homeless, unaccompanied, with a severe, verified mental health disability

**Susquehanna Harbor Safe Haven for Men**
1805 North 12th Street, Harrisburg, PA 17103
Phone: (717) 232-5029
- 25 units of permanent housing for chronically homeless men with mental health disabilities
- 35 overnight drop in bunks for the winter months only as part of outreach
**YW-PHD (Permanent Housing for Homeless with Disabilities)**
A Program of the YWCA of Greater Harrisburg
1101 Market Street, Harrisburg PA 17103
Phone: (717) 234-7931   Fax: (717) 234-1779
- Permanent housing through rental subsidy of scattered sites
- Goal planning and case management
- Eligible: Unaccompanied or accompanied homeless person with a verifiable long term disability

**Safe Haven For Women**
A Program of the YWCA of Greater Harrisburg
1101 Market Street
Harrisburg, PA 17103
Phone: (717) 234-7931   Fax: (717) 234-1779
- 8 units of scattered permanent housing for chronically homeless women with mental health disabilities

**YW-VETS**
A Program of the YWCA of Greater Harrisburg
1101 Market Street, Harrisburg PA 17103
Phone: (717) 234-7931   Fax: (717) 234-1779
- Permanent housing through rental subsidy of scattered sites
- Goal planning and case management
- Eligible: Chronically homeless single homeless veteran male with a mental health disability as well as other disabilities

**YWCA Single Residency Occupancy (SRO)**
At the YWCA of Greater Harrisburg
1101 Market Street, Harrisburg PA 17103
Phone: (717) 234-7931   Fax: (717) 234-1779
- Section 8 Single room permanent housing with shared facilities
- Eligible: McKinney Act Definition homeless unaccompanied women
Medical Service Providers Directory

*Medical Providers Targeted to Low-Income and/or Uninsured*

**Bethesda Mission Medical Clinic**
611 Reily Street, Harrisburg, PA 17110
Phone: (717) 257-4440
- Nurse on staff, with volunteer Doctors from Hershey Medical Center males
- Medical clinic services for men in Bethesda Mission’s programs
- Some limited appointments available to community homeless including women by appointment only.

**Beacon Clinic for Health and Hope**
248 Seneca Street, Harrisburg, PA 17110 (entrance at back of parking lot)
717/775-1111 and 717-697-6560; Website: [www.beaconclinicPA.org](http://www.beaconclinicPA.org)
- Tuesdays – Thursdays 3:00 – 7:00 pm
- Physician and certified nurse practitioner on site; social worker available
- General medical/mental health care; respiratory problems
- Continuity of care for long-term chronic conditions, e.g. treatment of diabetes, heart disease, and others
- Preventative medicine
- Simple diagnostic blood and urine laboratory testing
- Pregnancy testing
- Assistance to get medical and drug prescriptions
- Partnership with Pinnacle Health Services for x-ray, radiology and specialty medical services
- Eligible for service: Photo ID; 18 years of age and older; uninsured or unable to find a physician/access to medical care.

**Capital Region Health System @ Hamilton Health Center**
110 South 17th Street, Harrisburg, PA 17104
Phone: (717) 232-9971
- Satellite locations:
  - Foose Elementary School, 1301 Sycamore Street, Harrisburg, PA 17104
  - 1650 Walnut Street, Harrisburg, PA 17104, Phone: (717) 230-3958
- Providing comprehensive healthcare including medical, dental, social and related services to the under-served who lack the advantage of personalized health care
- Specialties include pediatrics, women, infants and children, a triage unit, diabetic management, and free pregnancy testing
- Dauphin County’s WIC Program is conducted out of the Walnut Street office
Community Check-up Center of South Harrisburg
38-C Hall Manor, Harrisburg, PA 17104
Phone: (717) 233-1700
- Pediatric clinic for underserved children
- Gyn women’s care
- HIV and STD Treatment and testing for men and women

Health Ministries At Christ Lutheran Church
Located at: Christ Lutheran Church
The Reverend Jody Silliker, Pastor
124 South 13th Street
Harrisburg, PA 17104
web: www.pcvsoftware.net/christlutheran
All services provided free of charge.

Please don’t promise anyone anything! Send them to us for evaluation/screening. Our resources are limited, and none of what we do is an entitlement.

Medical Providers Targeted to Low-Income and/or Uninsured

- Prenatal Care Clinic – Weekly clinic limited to low income, uninsured immigrant women. Includes option to Abuelita, a program of individualized support for families served by the prenatal clinic, spanning the time from the last trimester to the first 6-8 weeks after birth. To access, ask at Medical Outreach.

Hope Within
4748 East Harrisburg Pike, Elizabethtown, PA 17022
Phone (717) 367-9797  Fax (717) 367-1160
Patients, after submitting an application for eligibility, provided free, high quality medical care by volunteer Christian medical doctors and patient care providers.

Mission of Mercy
Mobile unit parks at Harrisburg Brethren in Christ Church, 2217 Derry Street, Harrisburg, PA  17104
Call 315-9813 for appointment and to request schedule; Line is answered only on days when mobile unit is in Harrisburg
- 130 medical appts., 12 dental appts., 300 prescriptions per month
- Mobile office providing the following services:
  - Doctors for primary care, uninsured with serious illnesses (not appropriate for driver’s license physicals, chronic back pain, etc.)
  - Most patients receive their medicines at time of visit (cannot fill prescriptions written elsewhere)
  - Dental clinic, walk-in only. Arrive at 8:30.
“Doctor Day” is also used by many city service providers as an outreach day to connect with their target populations.

**Pinnacle Health SMILES**
Intake sites: Community Action Commission, 1514 Derry Street, Harrisburg; HELP Ministries, 413 S. 19th Street, Harrisburg; and Latino Hispanic American Community Center, 1301 Derry Street, Harrisburg
Phone: (717) 231-8900
- Patients with urgent dental needs, no dental insurance and live in Dauphin county

**Riverview Primary Care**
Located in Harrisburg Hospital near emergency room, 111 South Front Street, Harrisburg
Phone: (717) 782-2100
- Open Monday through Friday, 11 am to 6:30 pm
- No appointment need for treatment of minor illnesses
Free Immunization Sites in Dauphin County

Sites with Preferred Provider Agreements with the Department of Health:

Capital Region Health System @ Hamilton Health Center
110 South 17th Street, Harrisburg, PA 17104
(717) 232-9971
** Monday, Wednesday and Friday Afternoons
*** Immunization given with routine visits

Community Check-up Center of Of South Harrisburg
38-C Hall Manor
Harrisburg, PA 17104
(717) 233-1700

Evelyn G. Frederick Health Center
1000 Evelyn Drive
Millersburg, PA 17061
(717) 691-4761

Children’s Immunizations Offered
All immunizations are free for children 18 years of age and younger for uninsured and underinsured children.

Adult Immunizations Offered
For students entering college or in college that are uninsured and underinsured
- Tetanus (Tetanus-Diphtheria) – Td (free for all adults)
- Measles, Mumps, Rubella (MMR)

For older adults and all adults with special health needs that are uninsured and underinsured:
- Flu (influenza)
- Pneumonia (Pneumococcal)

Free Sites for HIV and STD Testing

Walk-In Testing Center

Alder Health Services
100 North Cameron Street, Suite 301-East
Harrisburg, PA 17101
Phone: (717) 233-7190
Wednesday: 4 pm to 8 pm – No appointment necessary
Testing by Appointment

- Kline Village Medical Center
  - 43 Kline Village, Harrisburg
  - Phone: (717) 232-0500
- Community Check-Up Center
  - 38 C Hall Manor, Harrisburg
  - Phone: (717) 233-1700
- Hamilton Health Center
  - 110 South 17th Street, Harrisburg, PA 17104
  - (717) 232- (Ask if you qualify for free testing)
  - HIV Hope Program:
    ▪ Phone (English): (717) 230-3948
    ▪ Phone (Spanish): (717) 230-3947
- Adult Ambulatory Care Center
  - 2645 North 3rd St. Harrisburg
  - Phone: (717) 782-6421
  - STD Clinic, Tuesday and Friday, 9am–10am
  - Reach Clinic – HIV Testing
- VNA of Central PA (HIV only)
  - 3315 Derry St. Harrisburg
  - Phone: (717) 233-1035

Harrisburg Area Community College Dental Hygiene Clinic
Located in Whitaker Hall on the Wildwood Campus of HACC, across from the Farm Show Complex.

Dental Exams, cleanings, x-rays and sealants for children and adults.

Fall Hours (August-December):

- Monday: 8:30 – 11:15 AM and 5:30 – 8:15 PM
- Wednesday: 8:30 – 11:15 AM and 5:30 – 8:15 PM
- Friday: 8:30 – 11:15 AM and 1:30 – 4:15 PM

Spring Hours (February-May):

- Monday-Friday: 8:30 – 11:15 AM and 1:30 – 4:15 PM
- Monday and Wednesday Evenings: 5:30 – 8:15 PM

Call 780-2441 for an appointment
Access Card Accepted

Other services:

- English as a Second Language, GED Preparation and Computer Literacy Classes – taught by the OIC, Mon/Wed, 1-3:30. To join, simply walk in at the beginning of any class time.
- Family Literacy/Early Childhood Enrichment – Mon/Wed, 1-4.
• Free cat spaying and neutering at the church one Saturday a month by the Stray Cat Alliance.
Other Service Providers Directory

Employment Services/Job Training

Center for Employment, Education and Entrepreneurship Development (CEEED)
Third Floor of PNC Bank Building, 1301 Derry Street, Harrisburg, PA 17104
Phone: (717) 724-4834
- Collaborative effort of YW-WORKS, Goodwill Industries, Tri-County OIC, and Success Academy (of Community Action Committee) to combine services to clients through one unified plan in one central location.

EDSI
At Career Link, 100 South Cameron Street, Harrisburg, PA 17110
- Main provider of contracted TANF welfare to work program in Dauphin County.

Goodwill Industries of Central PA
1150 Goodwill Drive, Harrisburg, PA 17101
Phone: (717) 232-1831
- Provides supervised or sheltered employment services primarily for those with disabilities, youth, and some low income.

Healthy Steps
Diaper bank – call Susan Speese 919-2590 or sspeese@healthystepsdiaperbank.com
Website: www.healthystepsdiaperbank.com

Tri-County OIC
500 Maclay Street, Harrisburg, PA 17110
Phone: (717) 238-7318
- Offers GED/ABE, ESL, and some vocational training courses.

YW-Works
A Program of the YWCA of Greater Harrisburg
1101 Market Street, Harrisburg PA 17104
Phone: (717) 234-7931    Fax: (717) 234-1779
- Employment training, computer education, career counseling and some vocational education for homeless men, women, and veterans.
- Job Placement and Follow-up.
**Meals and Showers**

**Bethesda Men’s Mission**  
611 Reily Street, Harrisburg, PA 17110  
Phone: (717) 257-4440  
- Served meals and community soup kitchen (evening meal), 4:45 – 5:15 pm  
- Mobile food and clothing mission

**Camp Curtin Memorial/Mitchell United Methodist Soup Kitchen**  
2221 N 6th St, Harrisburg, PA 17110  
Phone: (717) 233-0335  
- Lunch served Mondays, Wednesdays and Fridays, 12:00-1:00

**Downtown Daily Bread**  
310 N. 3rd Street, Harrisburg, PA 17101  
Phone: (717) 238-4717  
- Lunch served daily, 12:30-1:30, including weekends and holidays  
- LunchPlus Program provides a variety of supportive services to help clients gain self-sufficiency like an address and employment search support.  
- Other services…call for schedule of availability  
  - Shower facilities several days a week  
  - Hair cuts one morning a month

**Cathedral Parish of St. Patrick**  
212 State Street, Harrisburg PA 17101  
Phone: (717) 232-2169  
- Breakfast on Saturday 7:15 – 8:15 am  
- Supper on Sunday 5:00 – 6:00 pm

**Grace United Methodist Church**  
216 State Street, Harrisburg PA 17101  
Phone: (717) 238-6739  
- Breakfast on Sunday 8:00 – 9:00 am  
- Supper on Wednesday (w/ Bible study) 6:30 – 8:30 pm

**Helping Hands Ministries of Harrisburg, Inc.**  
1077 Oyster Mill Road, Camp Hill, PA 17011  
Phone: (717) 731-1807  
- Serves a hot meal to the hungry of Harrisburg  
- All meals are served from 4:30 p.m. - 5:30 p.m.  
- Wednesday meals are served in Harrisburg  
- Sunday, Thursday and Friday meals are served inside St Michael’s Lutheran Church 118 State St., Harrisburg
Isaiah 61 Ministries
36 Jacobs Church Rd, Halifax, PA 17032
Phone: (717) 557-5166 or Isaiah61min.org

- Monday and Thursday meals – Upper Dauphin from 5:30 – 7:00 located at 36 Jacobs Church Road, Halifax
- Tuesday and Wednesday meals served at 6:30pm in the rear parking lot of Citizens Bank (corner or 2nd and Market)
- Provide clothing, personal care items, shoes, Bibles and other needs by request

Market Square Presbyterian Church
20 South Second Street, Harrisburg, PA 17101
Phone: (717) 257-1270

- Pays for birth certificates and photo IDs through HELP Ministries. Clients must have a case manager.
- Sunday morning community breakfast served at 8:30—9:30
- YMCA shower vouchers (we accept walk ins during business hours; ring doorbell on Blackberry Street entrance)

Salvation Army Soup Kitchen
1122 Green Street, Harrisburg, PA 17102
Phone: (717) 233-6755

- Breakfast served weekdays from 7:00 to 8:00 am.

Shared Ministry and the Unitarian Church of Harrisburg
Common Ground Café, 1508 Market Street, Harrisburg, PA 17103
Phone: (717) 232-0877

- Breakfast, Second and last Saturdays 9:00 – 11:00 am

St. Francis of Assisi Soup Kitchen
1439 Market Street, Harrisburg, PA 17104
Phone: (717) 232-1003

- Lunch served weekdays and Saturday, 12:30-1:30

Legal

Bethesda Mission
611 Reily Street, Harrisburg PA 17102
Make an Appointment at 257-4440
First Thursday of each month from 6 to 8 pm.
Get Free Help at the Legal Clinic
- Bankruptcy
- Consumer Protection-Credit Card, Car Repossession, Foreclosure
- Domestic Relations-Child Support, Custody, Divorce, Domestic Violence
- Disability Benefits/Overpayments
- Elder Law-Healthcare Directives, Power of Attorneys, Simple Wills
- Income Maintenance
- Landlord/Tenant or Housing
- Public Benefits
- Unemployment

Not Covered: criminal matters, immigration cases, medical malpractice, personal injury, veterans’ benefits, and non-legal issues.

Provided by Penn State/Dickinson School of Law and Mid Penn Legal Services

**Community Justice Project (Peter Zurflieh)**
118 Locust Street, Harrisburg, PA 17101
Phone: (717) 236-9486, ext. 210
- Policy advocacy for benefits and rights of the homeless.

**MidPenn Legal Services**
213-A N. Front Street, Harrisburg, PA 17101-2240
Phone: (717) 232-0581
- Legal aid for low-income individuals and families, the elderly, the disabled, children and survivors of domestic violence.
- Handling cases involving consumer, education, family, housing, utilities, elderly, employment, income enhancement, and domestic violence issues

**YWCA Domestic Violence Legal Center & Visitation Services**
114 Walnut Street, Harrisburg, PA 17101
Phone: (717) 724-0516  Fax: (717) 724-0534
- Legal aid for victims of domestic violence (including protection from abuse orders and custody issues)
- Supervised visitation for children

**Miscellaneous**

**Case Management Unit (CMU) of Dauphin County**
SSI/SSDI Outreach, Access, and Recovery (SOAR)
Phone: 717/441-7362 or wfrederick@cmu.cc
- Assistance to homeless people to access Social Security benefits

**Contact Helpline**
P.O. Box 90035, Harrisburg PA 17109-0035
Phone (717) 652-4400 or 800-932-4616 Fax (717) 652-5017
- Free, confidential services 24 hours/7 days a week

**Dauphin Link**
Phone: 1/800-328-0058 or 1/800-998-4827
TTY 717/737-3564  E-mail: dauphincolink@uwpcentralpa.com or LINK@dauphinco.org        Web address: www.dauphinc.org
  •  For referrals to Aging and Disability Resources

_The Foundation for Hope_
107 Locust Street, Harrisburg PA 17101  
Phone 855-HOPE-611  
  •  Peer support; HopeLine 24/7/365 support hotline

_Healthy Steps_
Diaper bank  
Phone (717) 919-2590, sapeese@healthystepsdiaperbank.com

_Isaiah 61 Ministries_
36 Jacobs Church Rd, Halifax, PA 17032  
Phone: (717) 557-5166 or www.Isaiah61min.org  
  •  Life Group (Bible Study/Support Group): contact for more info.  
  •  Spiritual support and advocacy  
  •  Transportation to ExponentialChurch.tv every Sunday morning at 9:30. Pick up is at Citizens Bank, 2nd and Market, Harrisburg

_New Digs Ministry, Inc._
5 Pleasant View Drive, Mechanicsburg PA 17055-2053  
Phone: (717) 620-9735  E-mail: info@newdigsministry.org  
  •  Assisting families in need by providing gently used furniture and household goods to help make their house a home  
  •  Must be referred by case manager, agency, pastor, rabbi, etc.

_YWCA Supportive Services For Veteran Families_
A Program of the YWCA of Greater Harrisburg  
1101 Market Street, Harrisburg PA 17103  
Phone: (717) 234-7931       Fax: (717) 234-1779
  •  Housing counseling services
  •  Personal financial planning and temporary financial assistance and services
  •  Assistance obtaining VA, public, transportation legal and child care services
Mental Health and Drug and Alcohol Resources

Crisis Intervention Program of the Dauphin County Mental Health/Intellectual Disabilities Program
100 Chestnut Street, Harrisburg, PA.
Phone number (717) 232-7511 or 1-888-596-4447
Fax number is: (717) 780-7074
24 hour emergency mental health service
- Provides supportive counseling, outreach, assessment, and referral information to individuals experiencing an emotional crisis or difficulty in coping with a personal problem.
- Provides telephone, walk-in and mobile services, which are all available 24-hours a day through the Crisis Intervention Office.

Mental Health Training Resources
For videos of Mental Health Seminars mentioned below and a list of upcoming Mental Health and Homelessness trainings contact Dauphin County Crisis Intervention:
- Understanding Violence – Presenter: Dr. Picchio
- Children with Behavioral Health Issues in Emergency & Transitional Settings – Presenter: Patricia Moore
- Supporting Compliance in People with Mental Illness – Presenter: Wayne D. Schmoyer
- Defining, Understanding and Supporting People with Major Mental Illness – Presenter: Dr. Picchio

Note: The CACH Service Delivery Committee has the above seminars on DVD and will provide copies to your organization for a nominal fee.

Drug and Alcohol Resources
For a handbook entitled Street Drugs: A Drug Interaction Guide, contact Dauphin County Executive Commission on Drugs, Alcohol and Tobacco or visit the www.streetdrugs.org website. Phone: (717) 635-2254 Fax: (717) 635-2266

The Dauphin County Executive Commission on Drugs, Alcohol and Tobacco also has a wide variety of other training and resources materials available, such as brochures, videos, and seminars. Contact them for more information.
Consumer Compassion and Client Friendly Service

A 2005 survey was conducted at a local shelter to document clients’ point of view on staff, facility and rules. The following was learned:

**Facility**
Upon entering a shelter most residents felt *fearful* and *very emotional*. They…
- Pictured the shelter as not a safe place to stay for their children
- Worried that other residents would be dangerous, addicted, or worse
- Worried about getting along with other residents and staff
- Worried they would not have privacy and would sleep in one large dormitory
- Pictured that the shelter would be dirty and unsavory

**Staff**
Residents describe a successful helping relationship (with staff members) as F.A.I.R.:
- Facilitative…i.e. helpful.
- Attentive…i.e. focused and genuinely engaged with client.
- Impartial…i.e. non-judgmental and fair across the board to all residents.
- Reassuring…i.e. understanding and hopeful.

Residents know and feel when a staff person genuinely cares about their welfare

Negative interactions with staff include feeling…
- Annoyed
- Belittled – Not necessarily *what* was said but *how* it was said (tone of voice, facial expressions, hand gestures, etc.)
- Upset when confidentiality was loosely handled concerning their business and affairs, for example,
  - announcing over the intercom “so and so, your parole officer is on line 1,” or
  - informing a resident that he or she was not accepted to a program in front of others
- Disrespected
- Frustrated when there are ethnic, cultural, or linguistic misunderstandings – i.e. Latino residents surveyed mentioned that they misunderstood enforcement of rules and regulations as staff not liking them
- Disappointed when there was a lack of follow through, even in small things like staff forgetting to lock a bedroom door as requested.
**Rules and Regulations**

Most residents consider fair rules as equal and necessary. They…

- understand that life has rules,
- respect the shelter’s assistance and want to abide with rules to maintain their stay,
- are accepting of consequences if the rules were fair and applied fairly to others,
- need to be heard.

On the negative side they…

- are upset if they think some staff members have favorites who they let slide,
- think some rules are enforced more than others,
- feel that the authority goes too far with some rules and could be more lenient
## Comprehensive Listing of Housing Providers

### Emergency Shelter

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bethesda Mission</td>
<td>(717) 257-4440</td>
<td>Men’s emergency shelter</td>
<td>Open Referral/Walk in</td>
</tr>
<tr>
<td>Bethesda Women’s Mission</td>
<td>(717) 257-4447</td>
<td>1 year D&amp;A program for women and women with children</td>
<td>Open Referral/Walk in</td>
</tr>
<tr>
<td>Crisis Intervention</td>
<td>(717) 232-7511</td>
<td>Off hours voucher and placement for emergency shelters</td>
<td>Open Referral/Walk in</td>
</tr>
<tr>
<td>Help Office/CCU</td>
<td>(717) 238-2851</td>
<td>Referral to all women and family shelters; YMCA; some hotels/motels in emergencies</td>
<td>Walk in</td>
</tr>
<tr>
<td>Interfaith Shelter</td>
<td>(717) 652-8740</td>
<td>Emergency shelter for families only</td>
<td>HELP Ministries</td>
</tr>
<tr>
<td>Jewish Family Services</td>
<td>(717) 233-1681</td>
<td>Vouchers for homeless housing and meals</td>
<td>Open Referral/Walk in</td>
</tr>
<tr>
<td>Shalom House</td>
<td>(717) 232-3482</td>
<td>Emergency Shelter for women and women with children</td>
<td>HELP Ministries</td>
</tr>
<tr>
<td>Susquehanna Harbor Safe Haven</td>
<td>(717) 232-5029</td>
<td>Winter Overnight Shelter for Homeless Men; December-March</td>
<td>Open Referral/Walk-in</td>
</tr>
<tr>
<td>YWCA of Greater Harrisburg</td>
<td>(717) 238-7273; (800) 654-1211</td>
<td>Domestic Violence Shelter</td>
<td>Open Referral/Walk in</td>
</tr>
<tr>
<td>YWCA of Greater Harrisburg</td>
<td>(717) 234-7931</td>
<td>Emergency Shelter for women and women with children</td>
<td>HELP Ministries</td>
</tr>
</tbody>
</table>

### Transitional Housing

<table>
<thead>
<tr>
<th>Organization</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Bethesda Mission</td>
<td>(717) 257-4440</td>
<td>Men’s transitional housing recovery, veterans, receiving MH services</td>
<td>Bethesda Shelter</td>
</tr>
<tr>
<td>Bethesda Women’s Mission</td>
<td>(717) 257-4447</td>
<td>Transitional housing for women</td>
<td>Bethesda Women's shelter, homeless agency referral</td>
</tr>
<tr>
<td>Brethren Housing Association</td>
<td>(717) 233-6016</td>
<td>Transitional Housing for single mothers</td>
<td>Open Referral/Walk in</td>
</tr>
<tr>
<td>Bridge of Hope</td>
<td>(717) 635-5957</td>
<td>Transitional Housing for single mothers</td>
<td>Open Referral/Walk in</td>
</tr>
<tr>
<td>Delta Community, Inc.</td>
<td>(717) 232-2970</td>
<td>Scattered Site Transitional Housing for women and single parent families</td>
<td>Open Referral/Walk in</td>
</tr>
<tr>
<td>Lourdes House</td>
<td>(717) 412-4265</td>
<td>Transitional housing for expectant mothers</td>
<td>Open Referral/Walk in</td>
</tr>
<tr>
<td>Organization</td>
<td>Contact Info</td>
<td>Service Description</td>
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</tr>
<tr>
<td>Promise Place</td>
<td>(717) 985-6440</td>
<td>Transitional Housing for females recently leaving incarceration</td>
<td>Referral</td>
</tr>
<tr>
<td>Silence of Mary</td>
<td>(717) 737-4107</td>
<td>Transitional housing for men, women, and women with children</td>
<td>Open Referral</td>
</tr>
<tr>
<td>St. Martin De Porres</td>
<td>(717) 230-8328</td>
<td>Catholic based transitional housing for men</td>
<td>Open Referral</td>
</tr>
<tr>
<td>Trinity House</td>
<td>(717) 970-9547</td>
<td>Transitional housing for Bethesda Men’s Mission Recovery Program Graduates</td>
<td>Bethesda Mission</td>
</tr>
<tr>
<td>YWCA of Greater Harrisburg</td>
<td>(717) 234-7931</td>
<td>Bridge and Transitional Housing for women and women with children</td>
<td>Open Referral/Walk in/ Homeless Agency Referral</td>
</tr>
</tbody>
</table>

**Permanent Housing**

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dauphin County Housing Authority</td>
<td>(717) 939-9301</td>
<td>Section 8 Housing Choice Vouchers</td>
<td>Open Referral</td>
</tr>
<tr>
<td>Dauphin County Housing Authority</td>
<td>(717) 939-9301</td>
<td>Shelter + Care for singles who are homeless and with severe disabilities</td>
<td>CMU</td>
</tr>
<tr>
<td>Habitat for Humanity of the Greater Harrisburg Area</td>
<td>(717) 545-7299 harrisburghabitat.org</td>
<td>Building, rehabbing and repairing simple, decent, affordable homes for families of low income at a 0% interest mortgage.</td>
<td>Phone In/Referral/ Through Habitat Programs</td>
</tr>
<tr>
<td>Harrisburg Housing Authority</td>
<td>(717) 232-6781</td>
<td>Public Housing</td>
<td>Open Referral</td>
</tr>
<tr>
<td>Harrisburg Housing Authority</td>
<td>(717) 232-6781</td>
<td>Section 8 Housing Choice Vouchers</td>
<td>Open Referral</td>
</tr>
<tr>
<td>Paxton Ministries</td>
<td>(717) 236-5508</td>
<td>Supportive Housing for homeless with MH/MR disabilities</td>
<td>Homeless Agencies Referral, Open Referral</td>
</tr>
<tr>
<td>Pennsylvania Housing Finance Agency</td>
<td>877-428-8844 or PAHousingSearch.com</td>
<td>Find a place to live through a listings of affordable rental and for-sale housing</td>
<td>Call or search website</td>
</tr>
<tr>
<td>Shalom House</td>
<td>(717) 232-3482</td>
<td>SHARP Program - Housing for women and women with children who are disabled.</td>
<td>Shalom House</td>
</tr>
<tr>
<td>YWCA of Greater Harrisburg</td>
<td>(717) 234-7931</td>
<td>PHwD- Permanent housing for disabled homeless men, women, families</td>
<td>Shelters, Transitional Housing Referrals</td>
</tr>
<tr>
<td>YWCA Safe Haven for Women</td>
<td>(717) 234-7931</td>
<td>Permanent housing for homeless women with mental health issues</td>
<td>Open Referral/Walk-in</td>
</tr>
<tr>
<td>YWCA of Greater Harrisburg</td>
<td>(717) 234-7931</td>
<td>SRO- Single rooms for single homeless women</td>
<td>Shelters, Transitional Housing Referrals</td>
</tr>
</tbody>
</table>

**Short-Term Housing**

<table>
<thead>
<tr>
<th>Organization</th>
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</tr>
</thead>
<tbody>
<tr>
<td>American Red Cross</td>
<td>(717) 234-3101</td>
<td>Disaster relief homeless management</td>
<td>Disaster response only</td>
</tr>
<tr>
<td>Organization</td>
<td>Contact Info</td>
<td>Service Description</td>
<td>Portal of entry</td>
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</tr>
<tr>
<td>Market Square Presbyterian Church</td>
<td>(717) 257-1270</td>
<td>Vouchers for stay at the YMCA</td>
<td>Open Referral/Walk in</td>
</tr>
</tbody>
</table>

**Inpatient Drug and Alcohol**

<table>
<thead>
<tr>
<th>Organization</th>
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<th>Service Description</th>
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</tr>
</thead>
<tbody>
<tr>
<td>DayStar</td>
<td>(717) 230-9898</td>
<td>Drug and Alcohol recovery half-way house</td>
<td>Walk in/ Referral</td>
</tr>
<tr>
<td>Evergreen House</td>
<td>(717) 412-4594</td>
<td>Drug and Alcohol half way house for women</td>
<td>Phone in</td>
</tr>
<tr>
<td>Salvation Army ARC</td>
<td>(717) 541-0203</td>
<td>Rehabilitation for drug and alcohol</td>
<td>Walk in; Open Referral; Application filled out</td>
</tr>
</tbody>
</table>

**Housing/Utility Subsidy**

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
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</thead>
<tbody>
<tr>
<td>Help Office/CCU</td>
<td>(717) 238-2851</td>
<td>La Casa de Amistad - service Hispanic community with translation and case management</td>
<td>Walk in</td>
</tr>
<tr>
<td>Help Office/CCU</td>
<td>(717) 238-2851</td>
<td>Rental Assistance; Longer-term Rental Assistance</td>
<td>Walk in</td>
</tr>
<tr>
<td>Help Office/CCU</td>
<td>(717) 238-2851</td>
<td>Utilities Assistance</td>
<td>Walk in</td>
</tr>
</tbody>
</table>

**Other Residential Housing**

<table>
<thead>
<tr>
<th>Organization</th>
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<th>Service Description</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Edgewater</td>
<td>(717) 238-8666</td>
<td>Residential and outpatient MH services</td>
<td>CMU</td>
</tr>
<tr>
<td>Habitat for Humanity of the Greater Harrisburg Area</td>
<td>(717) 545-7299</td>
<td>Building, rehabbing and repairing affordable homes for families of low income at 0% interest mortgage.</td>
<td>Phone in/referral/through Habitat programs</td>
</tr>
<tr>
<td>YMCA</td>
<td>(717) 232-9622</td>
<td>Low income boarding room rentals</td>
<td>Walk in</td>
</tr>
</tbody>
</table>

**Comprehensive Listing of Service Providers**

**Community Development**

<table>
<thead>
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<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Action Commission</td>
<td>(717) 232-9757</td>
<td>Low-income housing, community programs</td>
<td>Open door/walk in, referral from homeless agencies</td>
</tr>
</tbody>
</table>

**Childcare**

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bethany Safe Families</td>
<td>(717) 238-3549</td>
<td>Helps with child placement</td>
<td></td>
</tr>
<tr>
<td>Capital Area Head Start</td>
<td>(717) 221-9848</td>
<td>Some daycare help for homeless children</td>
<td>Shelters</td>
</tr>
<tr>
<td>Capital Area Intermediate Unit</td>
<td>(717) 732-8400</td>
<td>Homeless Liaison for Dauphin County school districts</td>
<td>Self or agency referral</td>
</tr>
<tr>
<td>Harrisburg School District</td>
<td>(717) 703-4000 Ext. 34061</td>
<td>Liaison for homeless students and services</td>
<td>Open door/walk in</td>
</tr>
</tbody>
</table>

**Disability**

<table>
<thead>
<tr>
<th>Organization</th>
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<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Center for Independent Living</td>
<td>(717) 731-1900 TTY: (717) 737-1335</td>
<td>Housing Advocacy, disability services</td>
<td>Referral from Agency, self-referral</td>
</tr>
<tr>
<td>Organization</td>
<td>Contact Info</td>
<td>Service Description</td>
<td>Portal of entry</td>
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</tr>
<tr>
<td>United Cerebral Palsy</td>
<td>(717) 441-6049</td>
<td>Disability services and equipment</td>
<td>Referral from Agency, self-referral</td>
</tr>
<tr>
<td><strong>Drug and Alcohol</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dauphin County Department of Drugs</td>
<td>(717) 635-2254</td>
<td>D&amp;A services and referral</td>
<td>Open referral/walk in</td>
</tr>
<tr>
<td>and Alcohol</td>
<td></td>
<td>D&amp;A inpatient and outpatient services</td>
<td>Open referral/walk in</td>
</tr>
<tr>
<td>Gaudenzia</td>
<td>(717) 233-3424</td>
<td>D&amp;A services</td>
<td>Open door/walk in, referral from homeless agencies</td>
</tr>
<tr>
<td>Mazzetti and Sullivan</td>
<td>(717) 901-5652</td>
<td>D&amp;A services</td>
<td>Open referral/walk in</td>
</tr>
<tr>
<td>Naaman Center</td>
<td>(717) 367-9115</td>
<td>D&amp;A outpatient services</td>
<td>Referral from Agency, self-referral</td>
</tr>
<tr>
<td>White Deer Run</td>
<td>(877) 907-6237</td>
<td>Non-medical detoxification</td>
<td>Referral from Agency, self-referral</td>
</tr>
<tr>
<td><strong>Education</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Catholic Charities Immigration and</td>
<td>(717) 232-0568</td>
<td>English as a Second Language Classroom Instruction for</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>Refugee Services</td>
<td></td>
<td>immigrant/refugee population</td>
<td></td>
</tr>
<tr>
<td>Channels Kitchen School</td>
<td>(717) 612-1300</td>
<td>Job training through kitchen school</td>
<td>Open door/walk in, referral from homeless agencies</td>
</tr>
<tr>
<td>Tri-County OIC</td>
<td>(717) 238-7318</td>
<td>GED/ESL Classes, EvenStart parent and child development, employment</td>
<td>Open referral/walk in, referral from homeless agencies or DPW</td>
</tr>
<tr>
<td><strong>Employment</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Center for Employment, Education and</td>
<td>(717) 724-4834</td>
<td>Collaborative effort of YW-</td>
<td>Open Door/Walk-in</td>
</tr>
<tr>
<td>Entrepreneurship Development (CEEED)</td>
<td></td>
<td>WORKS, Goodwill Industries, Tri-County OIC, Success</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Academy (of Community Action Committee) and Firm</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Foundation to combine services to clients through one</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>unified plan in one central location</td>
<td></td>
</tr>
<tr>
<td>Catholic Charities Immigration and</td>
<td>(717) 232-0568</td>
<td>Employment Placement for</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>Refugee Services</td>
<td></td>
<td>immigrant/refugee population</td>
<td></td>
</tr>
<tr>
<td>Dept of OVR</td>
<td>(717) 787-7834</td>
<td>Disability Employment and Training Services</td>
<td>Referral from Agency, self-referral</td>
</tr>
<tr>
<td>EDSI</td>
<td>(717) 238-0561</td>
<td>Employment services (DPW</td>
<td>DPW</td>
</tr>
<tr>
<td>Goodwill Industries of Central PA</td>
<td>(717) 232-1831</td>
<td>and title 20 clients only)</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>Tri-County OIC</td>
<td>(717) 238-7318</td>
<td>Offers GED/ABE, ESL, and some vocational training courses.</td>
<td>Open door/walk in/referral</td>
</tr>
</tbody>
</table>
### Food: Meals

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bethesda Mission</td>
<td>(717) 257-4440</td>
<td>Evening meal served daily</td>
<td>At Mission: Open door/walk in</td>
</tr>
<tr>
<td>Cathedral of St. Patrick</td>
<td>(717) 232-2169</td>
<td>Breakfast served Saturday; Supper served Sunday</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Central PA Foodbank Pantries</td>
<td>(717) 564-1700</td>
<td>Provides food to food banks and shelters. Also runs a meals and cooking training service</td>
<td>Low income eligibility, shelter sites</td>
</tr>
<tr>
<td>Camp Curtin United Methodist Soup Kitchen</td>
<td>(717) 233-0335</td>
<td>Lunch served weekdays</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Downtown Daily Bread</td>
<td>(717) 238-4717</td>
<td>Lunches served seven days a week</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Harrisburg Food Ministry</td>
<td>(717) 232-0604 or (717) 234-0415</td>
<td>Food distribution Wednesdays at Second City Church and Fridays at Church of the Brethren</td>
<td>Show up 10:45 – 12:00</td>
</tr>
<tr>
<td>Helping Hand Ministries</td>
<td>(717) 731-1807</td>
<td>Supper feeding program five days a week</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Macedonia Missionary Baptist Church</td>
<td>(717) 232-8946</td>
<td>Lunches served on holidays only</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Market Square Presbyterian Church</td>
<td>(717) 257-1270</td>
<td>Breakfast served Sunday only</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Salvation Army Soup Kitchen</td>
<td>(717) 233-6755</td>
<td>Breakfast served daily</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Shared Ministries</td>
<td>(717) 232-0877</td>
<td>Soup Kitchen and related services for low income and homeless</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>St. Francis Soup Kitchen</td>
<td>(717) 236-4506</td>
<td>Lunch meals weekdays and Saturday</td>
<td>Open door/walk in</td>
</tr>
</tbody>
</table>

### Furnishings

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Digs Ministry, Inc.</td>
<td>(717) 620-9735</td>
<td>Gently used furniture and household goods for families in need</td>
<td>Referral by case manager, agency, pastor, rabbi, etc.</td>
</tr>
</tbody>
</table>

### Immigration/Refugee Assistance

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catholic Charities Immigration and Refugee Services</td>
<td>(717) 232-0568</td>
<td>Employment Placement, English as a Second Language Classroom Instruction, Legal Services, and Refugee Resettlement Services</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>International Service Center</td>
<td>(717) 236-1523</td>
<td>Social Services for Individuals &amp; Families; Language Bank</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>International Service Center</td>
<td>(717) 236-9401</td>
<td>Immigration Services</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>International Service Center</td>
<td>(717) 230-8741</td>
<td>Refugee Cultural Services</td>
<td>Open door/walk in/referral</td>
</tr>
</tbody>
</table>
## Laundry Service

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aurora Social Rehabilitation Services</td>
<td>(717) 232-6675</td>
<td>Laundry service Monday through Sunday: One load per-day; free detergent is available</td>
<td>Referral from case manager</td>
</tr>
<tr>
<td>Grace United Methodist Church, Harrisburg</td>
<td>(717) 238-6739</td>
<td>Laundry services available one day a week; personal id and registration required.</td>
<td>Open door/walk in/referral</td>
</tr>
</tbody>
</table>

## Legal

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Justice Project (Peter Zurflieh)</td>
<td>(717) 236-9486, ext. 210</td>
<td>Policy advocacy for benefits and rights of homeless</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>Bethesda Mission</td>
<td>(717) 257-4440</td>
<td>Legal help with bankruptcy, domestic relation/child support, disability, public and unemployment benefits plus much more</td>
<td>Make an appointment</td>
</tr>
<tr>
<td>MidPenn Legal Services</td>
<td>(717) 232-0581</td>
<td>Housing and Benefits legal assistance</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>YWCA Domestic Violence Legal Center &amp; Visitation Services</td>
<td>(717) 724-0516</td>
<td>Legal aid for victims of domestic violence; Supervised visitation for children</td>
<td>Open door/walk in/referral</td>
</tr>
</tbody>
</table>

## Medical

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bethesda Mission</td>
<td>(717) 257-4440</td>
<td>Medical clinic for homeless clients</td>
<td>Referral from homeless agencies, by appointment</td>
</tr>
<tr>
<td>Community Checkup Center of South Harrisburg</td>
<td>(717) 233-1700</td>
<td>Basic health care - low income</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>Hamilton Health Center</td>
<td>(717) 232-9971</td>
<td>Medical Services</td>
<td>Low income eligibility</td>
</tr>
<tr>
<td>Harrisburg Hospital Emergency Room</td>
<td>(717) 782-3131</td>
<td>Medical, MH</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Riverside Clinic</td>
<td>(717) 782-2100</td>
<td>Medical Services</td>
<td>Open Door/walk in</td>
</tr>
<tr>
<td>Hershey Medical Center Emergency Room</td>
<td>(800) 243-1455</td>
<td>Medical, onsite Psychiatrist</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Holy Spirit Hospital Medical Outreach Clinic</td>
<td>Admin: (717) 730-2507</td>
<td>Free low-income primary or nurse</td>
<td>Open door/walk in, referral from homeless agencies</td>
</tr>
<tr>
<td></td>
<td>Site: (717) 260-9320</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medical Mission of Mercy</td>
<td>Appointment: (717) 972-4993 Schedule: (717) 642-9062</td>
<td>Monthly primary health care clinic</td>
<td>Open door/walk in, referral from homeless agencies</td>
</tr>
<tr>
<td>Veterans Administration Outpatient Clinic</td>
<td>(717) 730-9782</td>
<td>Medical care, benefits, special domiciliary options</td>
<td>Agency and Self Referral</td>
</tr>
</tbody>
</table>

## Mental Health

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Info</th>
<th>Service Description</th>
<th>Portal of entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catholic Charities Capital Region Counseling Office (Outpatient MH Clinic)</td>
<td>(717) 233-7978</td>
<td>MH Services - Emergency psychiatric services for homeless client</td>
<td>MH/MR case management unit</td>
</tr>
<tr>
<td>Organization</td>
<td>Contact Info</td>
<td>Service Description</td>
<td>Portal of entry</td>
</tr>
<tr>
<td>-------------------------------------</td>
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</tr>
<tr>
<td>CMU</td>
<td>(717) 232-8761</td>
<td>MH Case management</td>
<td>Open door, Shelter referral</td>
</tr>
<tr>
<td>Dauphin County Crisis Intervention</td>
<td>(717) 232-7511</td>
<td>Mental Health emergency response and assessment</td>
<td>24/7 Open Referral/ Walk in/Phone call</td>
</tr>
<tr>
<td>Family and Children Services</td>
<td>(717) 238-8118</td>
<td>MH services</td>
<td>Shelter referral</td>
</tr>
<tr>
<td>Holy Spirit Hospital Emergency Room</td>
<td>(717) 763-2461</td>
<td>Medical, MH</td>
<td>Open Door/walk in</td>
</tr>
<tr>
<td>Keystone Community MH Services</td>
<td>(717) 558-8450</td>
<td>MH services</td>
<td>Agency and Self Referral</td>
</tr>
<tr>
<td>Philhaven</td>
<td>(717) 273-8871</td>
<td>MH Services</td>
<td>Agency and Self Referral</td>
</tr>
<tr>
<td><strong>Mental Retardation</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ARC of Dauphin County</td>
<td>(717) 920-2727</td>
<td>MR services</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td><strong>Showers</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Downtown Daily Bread</td>
<td>(717) 238-4717</td>
<td>Drop in care site -including showers and lockers</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Market Square Presbyterian Church</td>
<td>(717) 257-1270</td>
<td>Vouchers for showers</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td><strong>Transportation</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CAT Share-A-Ride</td>
<td>Harrisburg: (717) 232-6100 or (800) 303-1904; Elizabethville: (877) 891-7144</td>
<td>Door-to-door transportation for senior citizens, the disabled, and other qualifying riders (such as youth or low-income adults traveling to medical appts.)</td>
<td>Call to schedule pickup (advance calling advised)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Market Square Presbyterian Church</td>
<td>Vouchers for showers</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td><strong>Miscellaneous</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Allison Hill SHARED Ministries</td>
<td>(717) 232-0877</td>
<td>Street outreach and services</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Castaway Critters (Clinic Held at Tri-County OIC)</td>
<td>(717) 831-5100</td>
<td>Free Spay/Neuter/Flea Treatment Service for Cats for Low-income Harrisburg City residents; Shots available at owner’s expense</td>
<td>Call for appointment</td>
</tr>
<tr>
<td>Dauphin County Welfare Office</td>
<td>(717) 787-2324</td>
<td>Central office for medical assistance, TANF, General assistance, rental assistance.</td>
<td>Open door/walk in/referral</td>
</tr>
<tr>
<td>Harrisburg Center for Peace &amp; Justice</td>
<td>(717) 233-3072</td>
<td>Housing, credit and utility counseling; eviction prevention</td>
<td>Phone/Walk-in/Referral from other agency</td>
</tr>
<tr>
<td>Harrisburg Fair Housing Council</td>
<td>(717) 238-9540</td>
<td>Housing/Credit/ Homeownership counseling</td>
<td>Open door/walk in, referral from homeless agencies</td>
</tr>
<tr>
<td>Helping Hands Missions Ministry</td>
<td>(717) 221-0490</td>
<td>Clothing, personal care items, food and referrals</td>
<td>Open door/walk in</td>
</tr>
<tr>
<td>Service Provider</td>
<td>Contact Information</td>
<td>Services</td>
<td>Access Method</td>
</tr>
<tr>
<td>------------------------------------------</td>
<td>---------------------</td>
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</tr>
<tr>
<td>Latino Hispanic American Community Center</td>
<td>(717) 232-8300, (717) 232-8301</td>
<td>Education, social and economic services</td>
<td>Call</td>
</tr>
<tr>
<td>Veterans Outreach Center</td>
<td>(717) 782-3954</td>
<td>Veterans related services and referrals</td>
<td>Open door/walk in</td>
</tr>
</tbody>
</table>
WHERE TO GO FOR MEALS (7/2015)

Sunday:
Breakfast- Mkt. Sq. Presbyterian 8:30a.m. – 9:30 a.m.
  Grace United Methodist Church, 8:00 a.m. – 9:00 a.m.
Lunch-Downtown Daily Bread 12:30 p.m. – 1:30 p.m.
Supper-Bethesda Mission 4:45 p.m. - 5:15 p.m.
  Cathedral of St. Patrick 5:00 p.m. – 6:00 p.m.
  Helping Hands Ministries - St Michael’s Lutheran Church 118 State St. - All meals served 4:30 – 5:30

Monday:
Breakfast-Salvation Army 7:00 a.m. – 8:00 a.m.
Lunch-Downtown Daily Bread 12:30 p.m. – 1:30 p.m.
  Camp Curtin 12:00 p.m. – 1:30 p.m.
  St. Francis 12:30 p.m. – 1:30 p.m.
Supper-Bethesda Mission 4:45 p.m. – 5:15 p.m.
  Isaiah 61 Ministries at Upper Dauphin from 5:30 – 7:00; located at 36 Jacobs Church Road, Halifax

Tuesday:
Breakfast-Salvation Army 7:00 a.m. – 8:00 a.m.
Lunch-Downtown Daily Bread 12:30 p.m. – 1:30 p.m.
  St. Francis 12:30 p.m. – 1:30 p.m.
Supper-Bethesda Mission 4:45 p.m. – 5:15 p.m.
  Isaiah 61 Ministries at rear of courthouse and Dauphin County administrative building, 2 South 2nd Street

Wednesday:
Breakfast-Salvation Army 7:00 a.m. – 8:00 a.m.
Lunch-Downtown Daily Bread 12:30 p.m. – 1:30 p.m.
  Camp Curtin 12:00 p.m. – 1:00 p.m.
  St. Francis 12:30 p.m. – 1:30 p.m.
Supper-Bethesda Mission 4:45 p.m. – 5:15 p.m.
  Grace United Methodist Church (w/ Bible study) 6:30 – 8:30 pm
  Isaiah 61 Ministries at rear of courthouse and Dauphin County administrative building, 2 South 2nd Street

Thursday:
Breakfast-Salvation Army 7:00 a.m. – 8:00 a.m.
Lunch-Downtown Daily Bread 12:30 p.m. – 1:30 p.m.
  St. Francis 12:30 p.m. – 1:30 p.m.
Supper-Bethesda Mission 4:45 p.m. – 5:15 p.m.
  Helping Hands Ministries –St Michael’s Lutheran Church 118 State St. - All meals served 4:30 – 5:30
  Isaiah 61 Ministries at Upper Dauphin from 5:30 – 7:00; located at 36 Jacobs Church Road, Halifax

Friday:
Breakfast-Salvation Army 7:00 a.m. – 8:00 a.m.
Lunch-Downtown Daily Bread 12:30 p.m. – 1:30 p.m.
  Camp Curtin 12:00 p.m. – 1:00 p.m.
  St. Francis 12:30 p.m. – 1:30 p.m.
Supper-Bethesda Mission 4:45 p.m. – 5:15 p.m.
  Helping Hands Ministries –St Michael’s Lutheran Church 118 State St. - All meals served 4:30 – 5:30

Saturday:
Breakfast-Cathedral Parish of St. Patrick 7:15 a.m. – 8:15 a.m.
Common Ground Cafe, Unitarian Church
  Second and last Saturdays of each month 9:00 AM to 11:00 AM.
Lunch-Downtown Daily Bread 12:30 p.m. – 1:30 p.m.
  St. Francis 12:30 p.m. – 1:30 p.m.

Addresses for Meals:

- **Salvation Army**
  1122 Green Street
  Harrisburg
  233-6755

- **Camp Curtin Mitchell United Methodist Church**
  2221 North 6th St.
  Harrisburg
  233-0335

- **Downtown Daily Bread**
  234 South Street (Boyd Center)
  Harrisburg
  238-4717

- **St. Francis of Assisi**
  1439 Market Street
  Harrisburg
  232-1003

- **Market Square Presbyterian**
  21 South River Street
  Harrisburg
  257-1270

- **Bethesda Mission**
  611 Reilly St.
  Harrisburg
  257-4440

- **Cathedral Parish of St. Patrick**
  216 State St.
  Harrisburg
  232-2169

  Handicap Accessible

- **St Michael’s Lutheran Church - Helping Hands**
  118 State Street
  Harrisburg
  731-1807

- **Grace United Methodist Church**
  216 State Street,
  Harrisburg
  238-6739
Supper - Bethesda Mission 4:45 – 5:15 p.m.

- **The Shared Ministry and the Unitarian Church of Harrisburg**
  Common Ground Cafe
  1508 Market Street, Harrisburg
  717/232-0877

- **Helping Hands Ministries of Harrisburg, Inc.**
  1077 Oyster Mill Road, Camp Hill
  717-731-1807

- **Isaiah 61 Ministries**
  36 Jacobs Church Rd
  Halifax PA 17032
  717-557-5166 or Isaiah61min.org