**United Way of the Capital Region**

**Basic Needs Focus Care Council**

**Gaps in Service Survey for Basic Needs**

**April 19, 2018**

The Basic Needs Focus Care Council thanks you for your time and interest in participating in this Gaps in Service Survey for Basic Needs. Please consider the following when responding to the 2 questions below:

**The United Way of the Capital Region adopted the following current definition of basic needs: "Basic Needs services provide for critical needs (food, clothing and shelter) in urgent situations. These services will aid the safety and recovery of the affected families and individuals.” In addition to the definition of Basic Needs, the time period for these Basic Needs services has been defined as the first 30 days following a crisis.**

1. Based on your knowledge and experience in the industry, please provide your perception of **Gaps in Basic Needs Services** using the following focus areas:

|  |  |  |
| --- | --- | --- |
| **Basic Needs**  **Focus Area** | **Specific Gaps in Service** | **Geographic Region (county or specific area)** |
| **Food** |  |  |
| **Clothing** |  |  |
| **Shelter** |  |  |
| **Other (i.e.-domestic violence, disaster relief, sexual assault response)** |  |  |

For example, one gap may be the availability of housing options for the homeless in Harrisburg City.

1. Within the context of Basic Needs, we recognize the importance of collaboration among agencies, as well as information and referral services. As a result, please provide the following information to assist us in assessing the current state of each of the following areas:

|  |  |
| --- | --- |
| **Question** | **Answer** |
| **What current Basic Needs services do you provided?** |  |
| **What is your existing capacity and how do you address capacity limits?** |  |
| **What are your existing Information and Referral Services?** |  |
| **Describe how clients access your services.** |  |